



1Stop4aGP

*Access to a GP made easy*

# KEEPING YOU AND YOUR FAMILY HEALTHY WITH 24/7 ACCESS TO A GP







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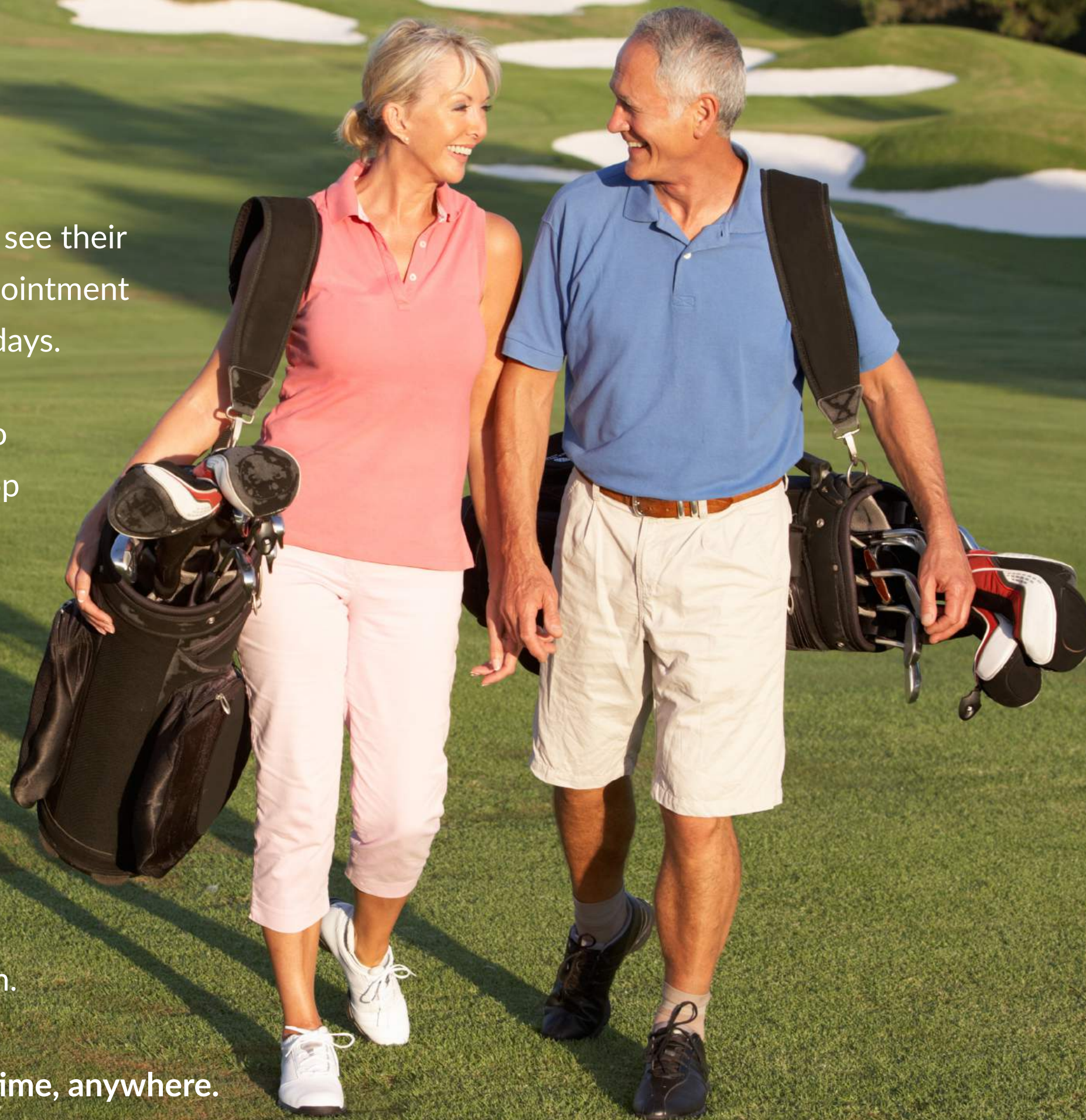
Patients are finding it increasingly difficult to see their local GP. An average UK wait time for an appointment is now 13 days and, in some areas, up to 17 days.

70-80% of all short-term absences are due to minor illnesses with over 90% being in the top five most common causes of absence.

Many people are unable to see a doctor without taking time off to receive treatment at a convenient time and location.

Whether still working or retired, the inconvenience of extended waiting times affects us all. We at 1Stop4aGP are here to offer a affordable and market leading solution.

**Our remote GP Service is here for you, anytime, anywhere.**







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## So, how does it work?

Simply call our 24/7 helpline, where you'll speak to an experienced member of the customer service team who will book either a telephone or video consultation with a GP at a convenient time to you.

One of our doctors will call you or your family member back at the appointed time and your consultation will begin.

With no time limit on consultations, you can speak to a clinician for as long as necessary about any concerns or symptoms you may have.







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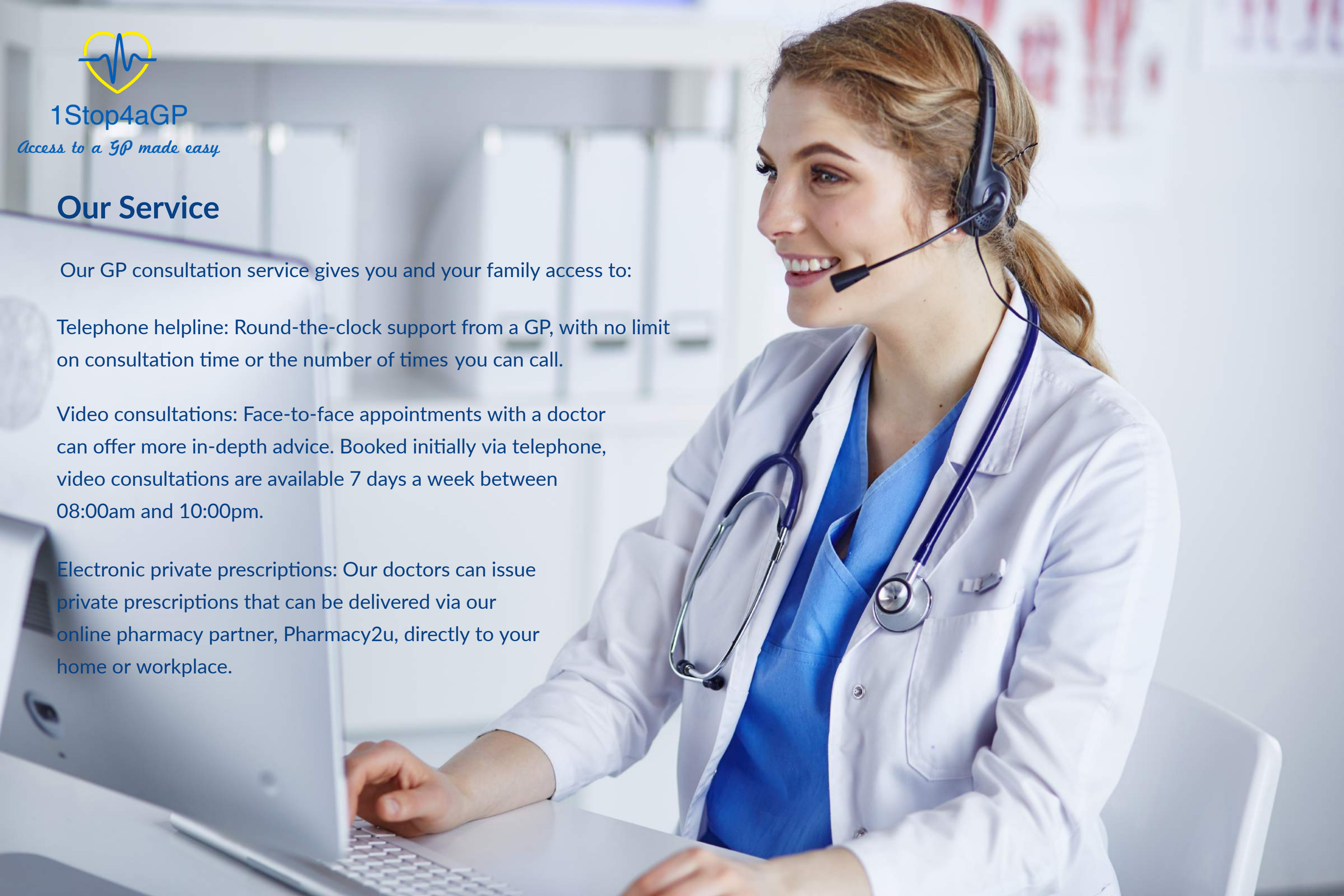
## Our Service

Our GP consultation service gives you and your family access to:

Telephone helpline: Round-the-clock support from a GP, with no limit on consultation time or the number of times you can call.

Video consultations: Face-to-face appointments with a doctor can offer more in-depth advice. Booked initially via telephone, video consultations are available 7 days a week between 08:00am and 10:00pm.

Electronic private prescriptions: Our doctors can issue private prescriptions that can be delivered via our online pharmacy partner, Pharmacy2u, directly to your home or workplace.







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## Benefits to you

- |                                      |   |
|--------------------------------------|---|
| <b>Quality:</b>                      | All of our doctors are GMC registered, licenced and fit to practice               |
| <b>Support for the whole family:</b> | Partners and children can benefit from the service too                            |
| <b>Convenience:</b>                  | Speak to a GP at any time of the day and night, wherever you are                  |
| <b>Choice:</b>                       | You have the option to speak over the phone or use the video consultation service |
| <b>Peace of Mind:</b>                | Issues of all sizes can be discussed in confidence with a doctor                  |





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## How do I sign up?

We offer a simple 1-Step sign up via our online payment portal.

Once we have received your online Direct Debit Mandate, we will send you an email confirming the start of service including:

- Individual welcome pack
- Instructions on how to access the service
- Membership Code

Cover commences on the 1st day of the following month of your sign-up to the service.

The service is contracted for a period of 12 months and then continues for successive 12 month period unless cancellation notice is given three months before the expiry of the current contracted period.





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